WORK & TRAVEL USA

Alaska Collection Talkeetna Alaskan Lodge - Busser

HOST INFORMATION

Company Description:

Have you dreamed of exploring the great Alaskan wilderness, or working and playing in a small historic town? The Talkeetna Alaskan Lodge, an experience by Pursuit, can offer you the ultimate in seasonal employment. We are looking for adventurous, hardworking, conscientious people. The Talkeetna Alaskan Lodge is a seasonal property, encompassing a main lodge, four guest lodges, onsite restaurants, and meeting facilities all resting on 35 acres of our 640-acre site; providing an unmatched view of Denali and the Alaska Range.

The historic town of Talkeetna, located 2 hours north of Anchorage and 2.5 hours south of Denali National Park, has a year-round population of approximately 800 people. We pride ourselves in being a destination spot for some of the best fishing, hiking, rafting, and photography in all of Alaska. Please be prepared for an Alaskan experience, with limited outside services. This location has some cell and internet service. Many of our seasonal employees get hooked on the adventure the wilderness offers and come back to work year after year, advancing in pay and status each time they do.

Host Website: https://www.pursuitcollection.com/careers/alaska/work-in-talkeetna/

Site of Activity: Alaska Collection Talkeetna Alaskan Lodge

Parent Account Name: Pursuit

Host Address: 23601 Talkeetna Spur Road , PO Box 727 , Talkeetna , Alaska , 99676

Nearest Major City: Anchorage , Alaska , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Provide excellent service to and enhance the dining experience for the all guests while following the establishment's guidelines.

ESSENTIAL JOB FUNCTIONS
Set-up bussing stations before restaurant opening
Set-up bleach buckets
Fill ice bins
Clear tables and reset for next guests
Clear dishes after courses
Keep dish room area neat and clean
Keep stations stocked during shift
Clean spills on floor in front and back of the house
Fill water glasses on tables
Take linen to laundry room after shift
Move tables & chairs for set-up and takedown
Server assistant
Other duties as assigned

Skills + Abilities:
Arrive to work on time, ready to work, dressed in clean uniform, with a neat and clean appearance
Must be a “people person” who thrives on public contact
Ability to work independently and as part of a team with a positive attitude
Self-motivated, detail oriented and has a positive guest service attitude

Typical Schedule:

Schedules are put together by department manager and may vary week-to-week.

Drug Test required: No

COMPENSATION

Hourly Wage: $14

Eligible for Tips: Yes

Will be tipped out by servers or given tipshare

Estimated weekly wages including tips: $600

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

June-August are the busiest months

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

30% off at our restaurant and staff meal specials.

JOB REQUIREMENTS

English Level required:

★★★★★★ Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Physical Abilities: / Requires lifting and bending / Ability to safely lift and maneuver 50 lbs / Ability to lift, put down and maneuver loaded service trays / Ability to stand for 8 or more hours a day
Standing for entire shift

Need to wear uniform: No

Dress Code: Yes

Description:

The Talkeetna Alaskan Lodge is a premium facility. We require that all staff be appropriately dressed. Please contact your manager for further information.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Movie or Game Nights, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners, Shopping Trips

Additional Details about Cultural Offerings:

We place a lot of emphasis on work life balance and cultural immersion opportunities, List below:

Employee Appreciation Party

Matanuska Glacier Expedition

Alaska State Fair outing + Concert

Hiking Trips

4th of July BBQ

End of Season BBQ

National Park Christmas

and much more!

Local Cultural Offering:

Community events & festivals in Talkeetna

Outdoor summer music venues

Flight seeing tours of Denali

Jetboat tours

Guided fishing trips

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

Talkeetna offers two types of employee housing: Dorm-Style Housing: Shared bedrooms with 1-3 others, communal cooking, leisure, and gender-separated shower/restroom facilities, accommodating up to 54 employees in shared spaces. Apartment-Style Housing: Two-bedroom apartments with a kitchen, bathroom, and TV. Bedrooms house 2-4 employees, with communal areas shared by 5-8 employees. Bedding and towels are provided for both housing types. Housing is provided, but placements first come, first served, with no guarantees of being housed with people from the same country or department.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes
Description:
Wifi available

Phone Service: Yes
Description:
Landline & Cellular, Wifi available. AT&T has been the most reliable cellular provider in the area.

Kitchen facilities: Yes
Description:
All kitchens are equipped with refrigerators, stoves, microwaves, and cooking equipment and utensils.

Laundry facilities: Yes
Description:
Complimentary onsite laundry available

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 6

Suggested Occupancy Per Room: 2 - 6

Rooming Arrangement Description:

Dorm-Style Housing: Shared bedrooms with 1-3 others, communal cooking, leisure, and gender-separated shower/restroom facilities, accommodating up to 54 employees in shared spaces. Apartment-Style Housing: Two-bedroom apartments with a kitchen, bathroom, and TV. Bedrooms house 2-4 employees, with communal areas shared by 6-8 employees. Bedding and towels are provided for both housing types. Housing is provided, but placements first come, first served.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: $70

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: $200

Description:

Payment by credit card or debit card will be available and is encouraged to help support a quicker refund process. If an employee is unable to make a payment by credit card after receiving their first paycheck, the full amount may be deducted from their second paycheck through payroll deduction.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

$200 refundable deposit as long as the housing unit is left in good standing (clean, no damages beyond normal wear/tear).

Details About Deposit Refund:

Same method as how the direct deposit was paid. A credit card security deposit will be paid back within 3 days of move out. Payroll will be fallowing pay period.

Transportation to Worksite:

Walking Commute Time
Estimated commute time: Under 15 minutes

Description: 2 minutes from employee housing

Biking
Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: $

Description: Onsite.

ARRIVAL INFORMATION

Arrival Instructions:

We recommend flying into Ted Stevens International Airport in Anchorage, Alaska. Once you receive your visa, please email your agency to notify them. You are REQUIRED to communicate travel plans with your employer at least 2 weeks prior to arrival. You MUST provide your employer with the following information: Flight Information Anchorage Accommodations (booked independently & at your own expense) Transportation Plan to your work location – all transport requires reservations. If you plan to use the employer provided courtesy shuttle you must reserve a seat in advance. (all other transport options are booked independently & at your own expense)

- Flight Information
- Anchorage Accommodations (booked independently & at your own expense)
- Transportation Plan to your work location – all transport requires reservations. If you plan to use the employer provided courtesy shuttle you must reserve a seat in advance. (all other transport options are booked independently & at your own expense)

In the months and weeks leading up to your arrival, you will receive email communications from your employer leadership. These emails will provide information on what to expect when you arrive, how to book employer provided transport, and lots of other important information. Please look for these emails in your inbox and respond promptly.

You will need a FULL DAY in Anchorage before traveling to **Talkeetna**. Please note that the Social Security Administration and most banks are closed on Saturdays and Sundays. Please come prepared for travel expenses, as team members are responsible for booking and paying for their accommodations and transportation in Anchorage. While packing, bring the appropriate clothes for your uniform. Space is limited in employee housing rooms, so be conscious of what you pack. Transportation options may limit your luggage to only 2 standard suitcases + 1 small carry-on item per person. You may be responsible for handling your own luggage between destinations.

EXAMPLE ARRIVAL SCHEDULE:

- Day 0 / Pre-Arrival (in Anchorage): We encourage you to arrive in Anchorage 1-2 days prior to your Transportation and Housing check-in day, to allow you time to rest from traveling or explore the city prior to traveling to your workplace. Anchorage accommodations and transportation should be booked independently and at your own expense. This will mean typically arriving to Anchorage no later than a Thursday evening.
- Day 1 /Anchorage Day: While in Anchorage, apply for a Social Security Number, set up a local US phone number, and set up a bank account. Please note, Social Security Office and most banks are closed on Saturday & Sunday.
- Day 2 / Transport to your Work Location & Housing Check-In **(in Talkeetna**): Employer-provided transportation from Anchorage to **Talkeetna.** You must reserve a seat ahead of time, you will receive communications about how to reserve a seat closer to your start date. Along the way, there may be a stop at a store to buy groceries, as there is no employee dining room on-site and team members must provide and cook their own food. Upon arrival to your destination, the Alaska team will explain the Housing Check-In process for you. Settle into housing. The Alaska team will explain the upcoming Orientation and your work schedule.
- Day 3 through Day 7 / Orientation & Training: Within your first week on property, you can expect to participate in team member Orientation, start training with your manager, and begin your work schedule.

Suggested Arrival Airport:

Ted Stevens Anchorage International Airport, ANC, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: $50 to $75

If arriving after regular hours:

Suggested After-Hours Accommodation:

Aspen Hotel Anchorage
108 E 8th Ave
Anchorage , Alaska 99501
https://aspenhotelsak.com/
(907) 673-4900
$100 to $150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Employees must complete a series of onboarding steps prior to arrival:

These will include:

- Workday payroll onboarding
  - After accepting your offer in Workday, you will have an active employee account. In that account you will find a list of "tasks" that will need to be completed. You should be able to complete most of them. Some that you may not be able to complete are direct deposit because you don't have a US bank account yet or the Government ID task because you don't have a social security number yet.
- "What to expect" training outline specific to Talkeetna Alaskan Lodge

More information to come from our Alaska team!

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

Please apply for your Social Security card immediately upon arrival in Anchorage. Office address: ROOM A11 222 W 8TH AVENUE ANCHORAGE , AK 99513 Be sure to obtain a receipt for your SS application. Please have your SS card mailed to: PO Box 727 Talkeetna AK99676.

Nearest SSA Office: Anchorage , Alaska , Over 50 miles

Other:

Wage Payment Schedule:

Biweekly (every 2 weeks) via direct deposit.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes
Maximum Group Size:

Grooming Requirements:

It's important that we uphold an appropriate business environment by maintaining neat professional appearances. It's expected that all team members dress appropriately for their jobs. At its discretion, Pursuit may require team members to dress more formally when meeting with the public or attending special events.

Second Job Availability: Yes, likely

Applicable Company Policies:

PHONES

Phones are prohibited for use while you are on the time-clock unless you are doing verified, company business. Please wait until your break or when you are off the clock to check and/or send messages, mail, or post.

ATTENDANCE

Pursuit expects team members to be reliable and punctual. If you are running late or will be absent from work, let your Manager know as soon as possible. Being absent or tardy, on occasion or in excess, can be disruptive and place a burden on other team members and Pursuit. If you are unable to contact the Company for any reason, you are expected to ask a representative (i.e. friend or family member) to do so on your behalf.

HARASSMENT/DISCRIMINATION

Pursuit values all team members and is committed to maintaining a work environment that respects the dignity and worth of all. We have a zero-tolerance policy against sexual or other forms of unlawful harassment, discrimination, and workplace violence. No team member, contract worker, guest, vendor, applicant, or other person who does business with Pursuit (each, a "Person") is exempt from this policy. This policy applies to all terms and conditions of employment, including, but not limited to, recruiting, hiring, training, promotion, discipline, compensation, benefits, and termination of employment. We may provide anti-harassment training per this policy and in accordance with local laws. We do not tolerate harassment of any kind - whether verbal, physical, visual, or digital based on personal characteristics or protected status under applicable local laws. This includes (but is not limited to) behavior related to gender, gender identity or expression, sexual orientation, race, color, national origin, religion or belief, age, disability, marital status, or any other characteristic protected where we operate.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Public Library

Walking Distance from Housing:

Fitness Center

In Town, Requires Transportation:

Food Market, Post Office, Bank, Restaurants

Unavailable:

Shopping Mall, Internet Cafe