WORK & TRAVEL USA

Atlantic Sands Hotel - Hostess/Host and Busser

HOST INFORMATION

Company Description:

Welcome to Rehoboth's finest hotel, The Atlantic Sands Hotel and Conference Center!

Located just feet from the white sands of one of the cleanest beaches in America, the Atlantic Sands Hotel is the perfect place for enjoying not only the beach, but the boutiques and nightlife of the treasured resort town of Rehoboth Beach. Rehoboth Beach, Delaware where the hub of fun is jam-packed with fun activities: golfing, biking, fishing, arcades and more. Stay out late with Delaware's tax-free shopping and enjoy the nightlife with delicious restaurants and live entertainment lining the shore. The famous mile-long boardwalk is a spectacle to see right before you dig your toes in the sand and enjoy a beautiful view of the Atlantic Ocean. Our one square mile community is located in the mid-Atlantic and is the largest beach resort in the State of Delaware. Known as the "Nation's Summer Capital", our town was historically branded as the get-a-way of choice for beach goers from Washington, D.C. Our beach town hosts visitors from all over the country, and the world. Many of our award winning town events have expanded later into the year.

Host Website: https://atlanticsandshotel.com/?gclid=Cj0KCQjw_5rtBRDxARIsAJfxvYDuqhpA-VntZGH7yTZ0Idj6y6YRy1pNcN_75PGrVv1-WUHb92_pUIAaAiwPEALw_wcB

Site of Activity: Atlantic Sands Hotel

Parent Account Name: Sands Inc

Host Address: 101 North Boardwalk Rehoboth Beach , Delaware , 19971

Nearest Major City: Washington , District Of Columbia , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Hostess/Busser will contribute to the hotel's commitment to high quality guest service and teamwork and must be the kind who appreciates high standards of excellence. Hostess position is responsible for:
* Facilitate the prompt and accurate seating and service of all guests
* Meet and greet guests in a warm friendly manner, making them feel comfortable and welcome and promote a fun and relaxing atmosphere for guests
* Accept payment for food and beverage and handling sales in an accurate manner which will include: entering sales in a cash register, taking money, counting correct change (coins & bills), giving change (coins & bills) to guests, and completing credit card transactions
Busser employees are required to perform various food and beverage related tasks including:
* Maintain a clean working area by sweeping, vacuuming, dusting, cleaning of glass doors and windows, etc. as needed

* Collect and maintain cleanliness of dining menus throughout the restaurant
* Between seating's promptly clean tabletops, chairs and booths. Check floor and clean as required. Reset and arrange tabletop with clean utensils and linen's etc.
* Take soiled tableware to dish room and unload, sort and stack silverware, dishes, glassware, etc. in designated areas
* Could handle pork products
* Assist server as needed with food delivery, especially with large parties and during peak periods
Both positions:
* Respond appropriately to guest's requests.
* Must be organized and have the ability to prioritize and keep control and smile when pressure arises
* Report accidents, injuries and unsafe work conditions to supervisor/manager
* Ability to stand for long periods of time and move moderate distances
* Ability to learn quickly and work in a fast-paced position with guest interaction
* Must be able to multi task
* Ability to lift, pull and push moderate weight (minimum of 20lbs)
* A true desire to satisfy the needs of others in a fast-paced environment
* Using chemical based products
* Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests
* Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards
* Attend departmental and team meetings as well as participate in all additional training courses
* Perform duties in a safe manner
* Employees may be asked to move to different locations or job assignments within the property, as needed
* Other duties may be assigned
HOUSING MUST BE OBTAINED AS SOON AS YOU ARE HIRED TO THIS POSITION

Drug Test required: No

COMPENSATION

Hourly Wage: $15

Eligible for Tips: No

Estimated weekly wages including tips: $550

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Hours will be lowest In May, June and the end of September and the most in July, August and the beginning of September.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

JOB REQUIREMENTS

English Level required:

★★★★★★ Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

* Employees will be required to lift, push, pull or carry objects up to 40 pounds on a repeated basis. * All Hostess/Busser will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending at the knee to clean
Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

Description:

* Welcome and acknowledge all guests according to company standards * Must have an outgoing personality * Due to duties of this job, employees cannot have allergies to cleaning chemicals or dirt/dust. Facemask may be provided, if needed. * Must have the ability to read, write and understand instructions given in the English language * Must have the ability to understand and respond to verbal instructions given in the English language * Hostess/Busser serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, owners, managers, quests, and members of the local community. * Must have a friendly, positive attitude and be dedicated to customer service * Fluent in English * Employees must be able to work continuously in an indoor environment * Employees may be moved to other work areas as needed Smoking allowed in designated areas and while on break ONLY.

Job Training required: Yes

Length of job training:

One week

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Students are to bring black pants or walking shorts and black non-slip shoes. For housekeeper and pool positions ONLY can wear plain color sneakers. Employer will provide shirts to restaurant servers, hostess and front desk, pool operator, housekeeper's employees all at no charge to the employee.

Cost of uniform: $0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Students are to bring black pants or walking shorts and black non-slip shoes. For housekeeper and pool positions ONLY can wear plain color sneakers.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Trips to Major City, Trips to Nearby/Major Attractions, Company Parties, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Local student center, E Point, has organized trips to numerous locations such as Washington, DC & New York City, sporting events & concerts. Website www. ocstudentcenter.com. Plus ISOP j1rehoboth.com offer fun events, help, listings of free meals.

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

PLEASE SECURE HOUSING AS SOON AS YOU ARE HIRED, REACH OUT TO EMPLOYER ONCE HIRED. Housing must be secured prior to coming to the United States. Housing will cost around $150/week. Housing is very limited and the longer you wait to find housing the less opportunities you will have. Please reach out to your employer for assistance. If you are traveling alone or with only a few in your group, please reach out to your employer and/or agent to help group students together for the same location and help locate housing and defray the cost. Please feel free to contact your employer to ask questions especially before you send money to anyone.

Minimum Average Cost Per Week: $145

Maximum Average Cost Per Week: $150

Transportation for Community Housing Description:

Jolly Trolley Memorial Day through Labor Day 8am to 2am $3 one way and $5 round trip https://www.jollytrolley.com/

Bus, bike or walk. Distance will depend on your housing you previously secured.
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https://www.jollytrolley.com/

ARRIVAL INFORMATION

Arrival Instructions:

Please fly into John F Kennedy International Airport (JFK). Please contact the employer once you have secured your arrival details at Reginamoore@atlanticsandshotel.com. Participants can utilize a local shuttle service such as E-Point at ocstudentcenter.com, to Rehoboth Beach, DE and please plan to arrive at your previously secured housing and please not to the hotel.

Suggested Arrival Airport:

John F Kennedy International Airport, JFK, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: $75 to $100

If arriving after regular hours:

Suggested After-Hours Accommodation:

Hotel Ninety Five - JFK Airport
145-07 95th Avenue
Jamaica , New York 11435
https://hotelninetyfive.com/
718-291-4000
$100 to $150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will give you directions to the Salisbury Social Security Administration location and direct you toward websites and organizations that offer shuttles there for discounted pricing such as E Point www.ocstudentcenter.com.

Nearest SSA Office: Lewes , Delaware , Less than 25 miles

Other:

Wage Payment Schedule:

You will be paid every other week. Please note that the first check can take up to 3 weeks in order to get student situated in payroll. Please plan accordingly.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Hair should be clean, combed, & neatly trimmed/arranged. Unkept hair is not allowed. Hair should be of a natural color. Sideburns, mustaches, &beards must be neatly trimmed &may not be grown at work. Uniforms must be clean & odor free at all times. Nose/face/tongue studs are not allowed. Male associates who come or may come in contact with the public may not wear earrings. Fingernails should be clean and trimmed. Nail polish must either be clear or of neutral shades.

Second Job Availability: Yes, likely

Applicable Company Policies:

No SMOKING on the property at anytime. Flexibility with schedule required. Friends may not be able to work the same shifts or have the same days off. Second jobs are permitted only if students maintain their schedule requirements. Must be willing to work with many different cultures and races.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Internet Cafe

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Internet Cafe

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library