



WORK & TRAVEL USA

Dairy Queen Kill Devil Hills - Crew Member

HOST INFORMATION

Company Description:

DAIRY QUEEN STORE 41120

109 E OCEAN BAY BLVD, KILL DEVIL HL, NC 27948

DAIRY QUEEN IS A POPULAR AMERICAN FAST-FOOD AND ICE CREAM RESTAURANT KNOWN FOR ITS SOFT-SERVE TREATS AND CASUAL DINING. GUESTS CAN ENJOY BLIZZARDS, CONES, SUNDAES, BURGERS, FRIES, AND OTHER QUICK MEALS. THE ENVIRONMENT IS FAST-PACED, CUSTOMER-FOCUSED, AND TEAM-ORIENTED, MAKING IT A GREAT PLACE TO LEARN U.S. CUSTOMER SERVICE SKILLS AND WORKPLACE CULTURE WHILE INTERACTING WITH LOCALS AND VISITORS.

KILL DEVIL HILLS IS A VIBRANT BEACH TOWN LOCATED IN NORTH CAROLINA'S OUTER BANKS. THE AREA IS KNOWN FOR ITS BEAUTIFUL BEACHES, SEASONAL TOURISM, WARM SUMMER WEATHER, AND LAID-BACK COASTAL LIFESTYLE. PARTICIPANTS CAN EXPECT A BUSY SUMMER SEASON WITH HIGH CUSTOMER VOLUME AND PLENTY OF OPPORTUNITIES TO INTERACT WITH VISITORS FROM AROUND THE WORLD.

Host Website: <https://www.dairyqueen.com/en-us/locations/nc/kill-devil-hills/109-e-ocean-bay-blvd/41120/>

Site of Activity: Dairy Queen Kill Devil Hills

Parent Account Name: Shutters on the Banks

Host Address: 109 Ocean Bay Blvd Kill Devil Hills , North Carolina , 27948

Nearest Major City: Kill Devil Hills , North Carolina , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Fast Food Crews are responsible for cash register responsibilities, cleaning, cooking, sandwich preparation, and the opening and closing of the restaurant. Your employer may ask you to perform other duties related to your job type. If you have questions or concerns about this, please contact CIEE.

SWT Regulations prohibit employment in positions declared hazardous to youth by the Secretary of Labor at Subpart E of 29 CFR part 570. This includes the operation of deli slicers, including setting-up, adjusting, repairing, or oiling such machines or the cleaning of such machines or the individual parts or attachments of such machines, regardless of the product being processed by these machines (including, for example, the slicing in a

retail delicatessen of meat, poultry, seafood, bread, vegetables, or cheese, etc.).

Additional Description

Fast Food Crew Members are responsible for serving customers in establishments that serve fast food or offer take-out. As the primary contact between the customers and the restaurant, they are expected to deliver top quality customer service and be friendly and engaging when interacting with guests to project a positive image of the company.

Essential Functions:

- Greet and interact with customers in a positive, friendly and professional manner
- Ensure customer satisfaction and answer any questions or comments from customers
- Resolve customer complaints in a professional and effective manner
- Accept payment from customers, and make change as necessary
- Request and record customer orders, and compute bills using cash registers, multi-counting machines, or pencil and paper
- Serve customers in eating places that specialize in fast service and inexpensive carry-out food
- Prepare simple foods and beverages such as sandwiches, salads, and coffee
- Prepare and serve cold drinks, or frozen milk drinks or desserts, using drink-dispensing, milkshake, or frozen custard machines
- Select food items from serving or storage areas and place them in dishes, on serving trays, or in takeout bags
- Serve through drive-through windows or over counters in the restaurant
- Notify kitchen personnel of shortages or special orders.
- Cook or re-heat food items such as French fries.
- Handle raw meats and maintain health and safety standards
- Handle chemicals used for cleaning as well as washing dishes using gloves when necessary
- Maintain proper grooming and uniform standards
- Cleaning in accordance with our company's sanitary standards including but not limited to sweeping and mopping floors, cleaning walls, tables, counters, kitchen and service equipment, removing trash, cleaning restrooms and checking the parking lot.
- Complete additional duties as assigned by supervisor.

Drug Test required: Yes

COMPENSATION

Hourly Wage: \$14

Eligible for Tips: No

Estimated weekly wages including tips: \$448

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 38

Potential fluctuation in hours per week:

Holidays, 4th of July, Memorial Day causes higher traffic.

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

50% off meals at Dairy Queen

JOB REQUIREMENTS

English Level required:

Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Lifting ice cream barrels and boxes with food items and supplies

Standing for entire shift

Handling cleaning chemicals

Job Training required: Yes

Length of job training:

3-7 Days on average depending on the employee

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

none

Need to wear uniform: Yes

Uniform Policy:

Blue jeans (no rips or holes), nonslip shoes. Company provides shirts and a hat or a visor. Employer provides shirt and visor

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: No

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

J-1 students in Kill Devil Hills can enjoy summer beach life, free kite festivals, live sunset concerts, 4th of July fireworks, local parades, and community events. Plenty of opportunities to meet locals, explore culture, and enjoy seasonal music, food, and outdoor fun.

Local Cultural Offering:

Wright Kite Festival
Fourth of July Fireworks & Celebrations
Family Fun in the Park Block Party
Soundside Live Sunset Concert Series

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

*Please let host know if you do not want to use the housing TV, refrigerator, bedding/linen provided, microwave, telephone, utensils, shared bath and air conditioning

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

High Speed Internet

Phone Service: Yes

Description:

landline available and cell service as well

Kitchen facilities: Yes

Description:

in home kitchen

Laundry facilities: Yes

Description:

washer and dryer available

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

Assigned rooms, same gender not co-ed. First 2 weeks rent will be paid in cash and moving forward it will be deducted from paycheck.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$125

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$250

Description:

upon arrival

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Housing deposit is \$250. We will maintain \$50 of your deposit for maintenance fees and should you maintain the house in good condition you will be returned a \$200 on your departure.

Details About Deposit Refund:

Housing deposit is \$250. We will maintain \$50 of your deposit for maintenance fees and should you maintain the house in good condition you will be returned a \$200 on your departure.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: 1 block away - very close

ARRIVAL INFORMATION

Arrival Instructions:

Pre-Arrival Notes: Send CIEE, Nicholas Nuzzi (dairyqueenobx@gmail.com), and Svetlana Volodina (svetlana@shuttersonthebanks.com) your arrival information a minimum of 2 weeks before you arrive in the U.S. Please add the details of your visa appointment/outcome and flight arrival information in the Participant Portal. Suggested Transportation From Airport to Housing/Employer location:- You can click this link to find other ways to get from Norfolk to the Outer Banks: <https://www.rome2rio.com/map/Norfolk/Kill-Devil-Hills>
Transportation Arrival Instructions: When you arrive you must go to the office before your housing. The office is in a hotel called Shutters on the Banks. You should ask for Nicholas Nuzzi when you arrive. You must arrive with

the first 2 weeks rent (\$250) plus your full deposit (\$250) upon move in. (\$500 total due on arrival) Phone Numbers: Nicholas Nuzzi - 252-202-3037, Svetlana Volodina - 252-441-5581 GeoVisions Arrival Check-In: After arriving in the USA, you have up to 3 days to complete your arrival check-in Arrival I-94 Form: After arriving and going through U.S. Customs you need to go online to complete your I-94 Form. Social Security Number: Please wait 10 days after you complete you Arrival Check-in. (find the closest social security office)

Suggested Arrival Airport:

Norfolk International Airport, ORF, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$100 to \$150

If arriving after regular hours:

Suggested After-Hours Accommodation:

Shutters on the Banks House
405 s Virginia Dare Trails
Kill Devil Hills , North Carolina 27948
2524415581
\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Closest SSA Office Social Security Administration 1865 W City Dr, Elizabeth City, NC 27909 — about 37 miles north of Kill Devil Hills. ✓ This is the closest official field office for Social Security services, including benefits questions, card replacements, and general assistance. You can call 1-800-772-1213 to make an appointment or check specific services before you go.

Nearest SSA Office: Elizabeth City , North Carolina , Less than 50 miles

Other:

Wage Payment Schedule:

biweekly through physical paycheck

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: No

Grooming Requirements:

No visible tattoos or piercings. Clean shaven face and good hygiene.

Second Job Availability: Yes, likely

Applicable Company Policies:

50% food during shifts at Dairy Queen

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library