WORK & TRAVEL USA

HAP Fairbanks Transportation Division - Fleet Detailer

HOST INFORMATION

Company Description:

Spend your summer working on a train, watching ***Alaska's beautiful scenery*** pass you by! Holland America Princess Alaska in Fairbanks provides luggage and guest service support to guests traveling on a Holland America or Princess cruise tour to Alaska. The guests aboard Princess Cruises and Holland America ships sailing to and from Alaska have the opportunity to purchase a "land tour" in addition to their sailing.

Referral program!! **Receive up to $400 for every person you refer to work with Holland Princess America**, even if this is your first season!

Fairbanks, the "Golden Heart City," is the largest city in Alaska's Interior. Supporting 80,000 residents, it offers all of the amenities of a mid-sized city with quick and easy access to Alaska's magnificent wilderness. Fairbanks was established during Alaska's Gold Rush. The sparkle of that "golden" heritage in the land of the midnight sun draws thousands of visitors to the city each year. The University of Alaska's Museum of the North is home to some of the finest displays detailing Alaska's rich natural and human history. Muskoxen, caribou and reindeer roam the hills of the Large Animal Research Station. The Trans-Alaska Pipeline is a draw for visitors who marvel at this engineering wonder that transports Alaska's "black gold". From Fairbanks, it is just a short step out your door to limitless hiking, fishing, boating and other outdoor opportunities.

Host Website: https://www.alaskatourjobs.com/

Site of Activity: HAP Fairbanks Transportation Division

Parent Account Name: Holland America Princess Alaska

Host Address: 3401 Lathrop Street Fairbanks , Alaska , 99701

Nearest Major City: Fairbanks , Alaska , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Performs a variety of entry-level vehicle cleaning and maintenance tasks. Routinely, cleans and re-fuels fleet vehicles. Ability to prioritize work, meet deadlines, maintain an attention to detail, while working in a team or group environment. Also includes cleaning and detailing the fleet vehicles for land tours of Holland America Princess guests. Some experience in positions involving vehicle or automotive detailing is normally preferred for this job.

Typical Schedule:

Students will usually work 8 hour shifts. Schedule may vary by week.

Drug Test required: No

COMPENSATION

Hourly Wage: $17

Eligible for Tips: No

Estimated weekly wages including tips: $640

Bonus: Yes

You are eligible for an end of season bonus if you stay through your agreed upon work dates and have no job performance issues. Bonuses are paid based on hours worked - minimum $200, maximum $1000.

* All figures above are pre-tax

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Referral program - receive up to $400 for every person you refer to work with Holland Princess America! Bonus paid after the summer season.

JOB REQUIREMENTS

English Level required:

★★★★☆☆ Intermediate

Required to be 21+: No

Previous Experience required: Yes

Experience in vehicle or automotive maintenance is appreciated but not required.

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Students may be asked to lift and carry objects up to 50 pounds. Job requires to work outside in all weather for entire shift, work is on feet most of shift, must be able to lift up to 23 kgs.
Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Job Training required: Yes

Length of job training:

One week

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Employer will provide guidance on uniform once the students is hired.

Cost of uniform: $0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Students should be dressed appropriately and professionally as they may interact with guests.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Potlucks or Dinners, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events, Company Parties

Additional Details about Cultural Offerings:

Holland America Princess allows great discounts and some free tours (based on availability) for all employees in good standing on their days off to experience Alaska.

Local Cultural Offering:

The Fairbanks Princess Riverside Lodge team is much like a family who create a lifetime connection during the summer months of adventuring and experiencing the Alaskan culture.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

The address is: Jillian Square Apartments 3000 Davis Road Fairbanks, AK 99709, 1 bathroom, shared Basic kitchen amenities provided, basic bath and bed linens provided. No internet provided. On-site laundry paid by employee.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes
Description:
Students are responsible for setting up wifi at apartment.

Phone Service: Yes
Description:
Reliable cell service is available.

Kitchen facilities: Yes
Description:
Full Kitchen in each apartment.

Laundry facilities: Yes
Description:
Coin-op laundry

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 3

Maximum Occupancy Per Room: 5

Suggested Occupancy Per Room: 3 - 5

Rooming Arrangement Description:
Apartments are co-ed but rooms are not unless requested. Linens/bedding provided.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes
Cost per Week: $119

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: No

Transportation to Worksite:

Biking
Estimated commute time: 15 to 30 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: $

Description: Students will use bicycles or coordinate rides with other employees.

Employer-Provided Transportation
Estimated commute time: 15 to 30 minutes

Estimated cost: $0

Description: Transportation provided to/from work at some housing locations (depending on distance)

Other
Estimated commute time: Under 15 minutes

Estimated cost: $10

Total: No Per Day: Yes

Description: Students will use bicycles or coordinate rides with other employees.

ARRIVAL INFORMATION

Arrival Instructions:

Students arrive in FAI. Housing move-in needs to be scheduled with HAP rep by student prior to arrival. Housing accessible only within 24 hours of employment start date and typical during normal business hours Mon-Fri 8:00 AM - 6:00 PM. HAP rep will help assist with employee rate hotel if arriving outside if business hours or over the weekend.

They can make a reservation at the Fairbanks Westmark Hotel if they need somewhere to stay the first night they arrive. Discounted rates are available through your manager.

Students should apply for Social Security as soon as they arrive in Alaska.

Suggested Arrival Airport:

Fairbanks International Airport, FAI, Less than 10 miles

Estimated cost of transportation to worksite from suggested airports: $0 to $25

If arriving after regular hours:

Suggested After-Hours Accommodation:

Westmark Fairbanks Hotel & Conference Center
813 Noble St
Fairbanks , Alaska 99701

https://www.westmarkhotels.com/destinations/fairbanks-hotel/
(907) 456-7722
$75 to $100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Every student must submit an application with Holland America Princess (HAP) once offered a placement.

Submit your application using this link:

https://hollandamericaprincess.pinpointhq.com/postings/011cc1dc-bfbd-44b2-8cca-9ab83bb4e5bc?token=Sok1wpBvRAYDvLTS7fAXGPa1

Please follow the guidance below when completing your application: **Please complete the application using English characters** only.
Section 1 – Personal Details: Complete all required personal details, including your first name and last name (surname) exactly as they appear on your passport, email address, phone number, country, and address.
Section 2 – Profile – Resume/CV: Do not complete this section. Please skip it.
Section 3 – Questions: "Who is your US Agency?" Select CIEE or Intrax from the dropdown menu.
Section 4 – Other Job Preferences: Do not complete this section. Please skip it.
Section 5 – Submit Application To submit your application, check the box allowing us to process your personal information.
After you submit your application, you will receive additional emails that require your immediate attention:
1. Job Offer Review, electronically sign, and return your job offer as soon as you receive it.
2. Background Screening - **Approximately 12 weeks before your start date**, you will receive an email from First Advantage/Sterling to complete your background screening. Complete all required information and upload any requested documents immediately. Some countries (including Bulgaria, Croatia, Serbia, and North Macedonia) may require Power of Attorney forms with original ("wet") signatures as part of the screening process.Important: Failure to complete your background screening promptly may delay your onboarding and could impact your ability to move into employee housing, begin work, and receive your paycheck.

Complete your background screening within 24 hours of receiving the email. Be sure to check your spam/junk folder, as emails from First Advantage/Sterling may be filtered there. You cannot check into employee housing, begin work, or be paid until all onboarding requirements have been completed and approved.

Please work closely with your local CIEE representative or Location contact to ensure all onboarding steps are completed before you arrive in Alaska.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

Fairbanks Social Security Office: 101 12th Ave, Room 138, Fairbanks, AK 99701. Students should take public transportation or a taxi to the social security office as soon as possible after their arrival. The Social Security office is not open on the weekends.

Nearest SSA Office: Fairbanks , Alaska , Less than 10 miles

Other:

Wage Payment Schedule:

Payday is every two weeks. Direct deposit highly recommended for early payment. You will need a local bank account.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Must be well groomed and maintain a high level of professionalism at all times. During business hours, all employees are expected to present a clean and neat appearance and to dress according to the requirements of their positions. Personal dress, appearance and cleanliness standards contribute to the morale of all employees and affect the business image. No extreme hairstyles or colors, only one piercing allowed in each ear and you may be asked to cover tattoos.

Second Job Availability: Yes, likely

Applicable Company Policies:

Be prepared for the Alaska experience! There are no/limited second job opportunities at this location.

Please be aware that possession of guns and any drugs (including marijuana) are strictly forbidden in employer provided housing.
You should NOT travel to the site of activity until you have applied for your social security number. It's recommended that you arrive to Alaska several days before your first day of work.The Social Security Administration is open Monday, Tuesday, Thursday & Friday 9am to 4pm & Wednesday 9am to 12pm. SSA is CLOSED Saturday and Sunday. Do NOT travel to your employer until you have applied for your social security number.

Arrangements for mail delivery are your responsibility. No mail can be sent to you at the lodge's address. You should make arrangements for a personal post office box either before or upon their arrival at the lodge. This policy will be strictly enforced.

Since phone card prices can vary considerably in the U.S. you should consider purchasing phone cards in their home countries which can be used within the U.S. for international calls.

Currency exchange and check-cashing facilities are not available at the lodge. The nearest location for these facilities is in town. It is highly advisable for you to establish a banking account prior to arrival at the lodge either in Anchorage in order to have your paychecks automatically deposited. Employee manual will be provided between being hired and arrival in US.

COMMUNITY AMENITIES

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library