WORK & TRAVEL USA

# Moo's Gourmet Ice Cream - Ice Cream Server

## HOST INFORMATION

**Company Description:**

Moo's Gourmet Ice Cream is a family-owned and operated business. We make all of our ice here in our store and sell it out front. Summer is our busiest time of year and we frequently have lines out the front door and down the block. We have had J1s working here for over 15 years and really enjoy our students from countries all over the world. The tips are awesome (both cash and credit card)! Centrally located in downtown Jackson Hole, directly across from the town square.

**Perks:**

**- Great housing close to work with full kitchen and laundry**

**- E-Bikes and regular bikes available for students!**

**- Amazing tips**

**- Beautiful location close to Grand Tetons and Yellowstone**

**Host Website:** https://www.moosgourmeticeceam.com/

**Site of Activity:** Moo's Gourmet Ice Cream

**Parent Account Name:** Moo's Gourmet Ice Cream, Inc.

**Host Address:** 155 Center St, Jackson , Wyoming , 83001

**Nearest Major City:** Jackson Hole , Wyoming , Less than 10 miles away

## PLACEMENT INFORMATION

**Job Description:**

GREET CUSTOMERS, SERVE THEM ICE CREAM, SODAS, COFFEES, ICE CREAM FLOATS, HOT DOGS, MAKE COFFEE, RUN CASH REGISTER. CLEAN STORE, SWEEP, MOP, WIPE OFF TABLES & CHAIRS. CLEAN BATHROOMS AND KITCHEN.

**Typical Schedule:**

IT WILL BE BASED ON THE NUMBER OF EMPLOYEES WE HIRE FOR THE SEASON. WE ARE OPEN 7 DAYS A WEEK, SHIFTS START AT 11AM/ SHIFT ENDS AT 10:30 PM.

**Seasonal changes to job duties or available hours:** Yes

SOME EMPLOYEES WILL WORK 11AM TO 10:30 PM 4 DAYS A WEEK; WHILE OTHERS MIGHT WORK 3PM TO 10:30PM 6 DAYS A WEEK, DEPENDING ON NUMBER OF EMPLOYEES WE HAVE.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** $14

**Eligible for Tips:** Yes

SUMMER IS OUR BUSIEST SEASON AND THE AVERAGE CREDIT CARD TIPS RECEIVED PER DAY IS BETWEEN $550-$750, THEY ALSO RECEIVE CASH TIPS.

**Estimated weekly wages including tips:** $940.37

**Bonus:** No

* All figures above are pre-tax

**Estimated average number of hours per week:** 40

**Estimated minimum number of hours per week:** 40

**Estimated maximum number of hours per week:** 55

**Potential fluctuation in hours per week:**

IF ANOTHER EMPLOYEE CALLS IN SICK, WE MAY HAVE YOU WORK IN PLACE OF THE SICK PERSON. IT ALSO DEPENDS ON HOW MANY EMPLOYEES WE ARE ABLE TO HIRE FOR THE SUMMER SEASON.

**Average number of hours per week reached by last year's seasonal employees:** 46

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

EMPLOYEE DISCOUNT ON MEALS/FOOD IS 40% WHILE WORKING AND 20% IF NOT WORKING.

## JOB REQUIREMENTS

**English Level required:**

★★★★★☆ Upper-Intermediate

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Lifting

Lifting requirement: 25lbs/11kgs

Description:

3 GALLON TUB OF ICE CREAM
Standing for entire shift

Handling cleaning chemicals

**Need to wear uniform:** Yes

Uniform Policy:

WE PROVIDE MOO'S SHIRTS AND BALL CAPS. EMPLOYEES CAN WEAR SHORTS OR PANTS AND NEED COMFORTABLE SHOES AS THEY WILL BE ON THEIR FEET THE MAJORITY OF THEIR SHIFT.

Cost of uniform: $0

Uniform laundry: Participant responsibility

**Dress Code:** Yes

Description:

CLEAN SHORTS OR PANTS. NO RIPPED CLOTHING. COMFORTABLE SHOES ARE A MUST.

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

Company Parties, Holiday Events, Potlucks or Dinners, Local Rodeo

**Additional Details about Cultural Offerings:**

- The Snake River is nearby and is a wonderful place to fish or go on rafting trips.
- A trip to Yellowstone National Park is a must.
- Horseback riding is available.
- Carriage rides are available.

**Local Cultural Offering:**

- Rodeo's every weekend you can attend.
- Every Saturday  farmers market at the town square, right next to Moo's.
- Local play house that has dinner plays nightly.
- Planetarium at the top of Snow King which is within walking distance from Moo's.
- There is a local fair with rides, games, booths & food.

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

**Employer-owned or employer-arranged housing description:**

WE HAVE TWO EXTRA LARGE BEDROOMS WITH FULL BATHROOMS. THE ROOM UPSTAIRS HAS A TV AND A MINI-FRIDGE WITH A MINI-FREEZER, MICROWAVE AND TWO WINDOWS. THE ROOM IN THE BASEMENT SLEEPS 4 AND

IS LARGER AND HAS 2 MINI-FRIDGES, A TV, MICROWAVE AND ONE WINDOW WITH FULL BATHROOM. WE PROVIDE, MICROWAVES, COOKWARE, UTENSILS, TOWELS AND BED LINENS.

**Lease Agreement:** No

**Onsite Amenities:**

WiFi: Yes

Description:

WIFI IS PROVIDED BY MOO'S AT NO CHARGE TO J1S.

Phone Service: Yes

Description:

CELL SERVICE ONLY.

Kitchen facilities: Yes

Description:

WE HAVE A FULL KITCHEN J1S CAN USE AND A FULL FRIDGE WITH FREEZER. CUBBARD SPACE FOR ALL AS WELL AS COOKING EQUIPMENT, UTINCILS, CUPS, BOWLS, PLATES, ETC.

Laundry facilities: Yes

Description:

YES WE HAVE A FULL WASHER & DRYER AT EMPLOYEE HOUSING.

**Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

NO ROOMS ARE CO-ED AS WE WILL ONLY HAVE MALE J1S IN THE 4 BEDROOM AND 2 FEMALES OR 2 MALES IN THE UPSTAIRS 2-BEDROOM. YOU CAN REQUEST WHO YOU WANT TO SHARE ROOMS WITH.

**Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: $100

Housing Cost Deducted from Paychecks: No

Description:

Students will be required to pay Moo's in cash $400 by the 6th of each month AS IT IS ILLEGEAL FOR US TO DEDUCT IT FROM THEIR PAY IN THIS STATE.

Utilities Costs: Yes

Cost per Week: $7.5

Description:

COVERS, GAS, POWER, WATER, TRASH & SEWER.

Housing Deposit: Yes

Cost: $500

Description:

HOUSING DEPOSIT TO BE PAID IN CASH NO LATER THAN UPON RECEIPT OF J1S 1ST PAYCHECK FROM MOOS.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Housing deposit is refundable upon completion of committed program dates and pending inspection of housing, laundry facilities, all rooms, supplies, equipment, linens etc. are left in good condition, and all bicycles are also in good condition upon the departure of each J1.

Details About Deposit Refund:

DEPOSIT REFUND WILL BE PROVIDED IN CASH, AFTER INSPECTION OF EMPLOYEE HOUSING, BIKE'S ETC.

**Transportation to Worksite:**

Walking Commute Time
Estimated commute time: Under 15 minutes

Description: EMPLOYEE HOUSING IS 0.5 MILES FROM MOO'S.

Biking
Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: Yes

Bicycles are not provided: No

Bicycles are available to rent: No

Estimated cost: $

Description: THERE IS A BICYCLE PATH SPECIFICALLY FOR SUMMER BLOCKED OFF FOR SAFETY 90% OF THE WAY TO/FROM WORK/HOME.

Local Bus, Subway or Train
Estimated commute time: Under 15 minutes

Estimated cost: $0

Description: FREE BUS SERVICE IN JACKSON TO/FROM WORK & HOME.

## ARRIVAL INFORMATION

**Arrival Instructions:**

Options for arriving in Jackson Hole, WY:

1) fly directly into Jackson Hole airport take a cab or bus to Jackson or we will pick you up depending on the date/time of arrival.

2) fly to Idaho Falls and take a bus to Jackson ($100 approximately)

3) fly to Salt Lake City and take a bus to Jackson ($100 approximate)

Please arrive between the hours of 7am to 10pm so we can get you directly into our employee housing.

**Suggested Arrival Airport:**

Jackson Holey Airport, JAC, Less than 10 miles

**Estimated cost of transportation to worksite from suggested airports:** $0 to $25

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

ANVIL HOTEL
215 N CACHE STREET
JACKSON , Wyoming 83001
https://anvilhotel.com/
307-733-3668
$100 to $150

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

THEY WILL NEED TO GO TO IDAHO FALLS, THEY USUALLY GO WITH GROUPS OF OTHER J1S WHO ARE HERE SO THEY HAVE A FULL CAR OF J1S OR THEY CAN TAKE THE BUS TO/FROM JACKSON & IDAHO FALL.S

Nearest SSA Office: IDAHO FALLS , Idaho , Over 50 miles

**Other:**

Wage Payment Schedule:

THE J1S WILL BE PAID EVERY 2 WEEKS

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes
Maximum Group Size:

Grooming Requirements:

NO FACIAL HAIR AND IF HAIR IS LONG IT MUST BE KEPT IN A BRAID OR BUN. MUST WEAR A BALL CAP WHICH WE PROVIDE, WE ALSO PROVIDE MOO'S T-SHIRTS. THE J1S CAN WEAR SHORTS OR PANTS BUT NO PANTS/SHORTS THAT ARE RIPPED OR TORN. PLEASE BRING COMFORTABLE SHOES AS YOU WILL BE ON YOUR FEET ALL DAY WHILE AT WORK.

Second Job Availability: Yes, likely

Applicable Company Policies:

NO CELLPHONES UP FRONT WILE WORKING.

NO SMOKING IN EMPLOYEE HOUSING.

WE HAVE SMOKING AREA OUTSIDE OF MOO'S AND AT EMPLOYEE HOUSING.

IF YOU GET A 2ND JOB, MOO'S SCHEDULE IS YOUR 1ST PRIORITY, YOUR 2ND JOB WILL HAVE TO WORK AROUND MOO'S SCHEDULE.

## COMMUNITY AMENITIES

**Walking Distance from Worksite:**

Food Market, Post Office, Bank, Restaurants, Fitness Center, Public Library

**Walking Distance from Housing:**

Food Market, Post Office, Bank, Restaurants, Fitness Center, Public Library

**In Town, Requires Transportation:**

Food Market, Shopping Mall