WORK & TRAVEL USA

Pirates Cove Adventure Golf - Course Ranger

HOST INFORMATION

Company Description:

Pirate's Cove Adventure Golf in Wisconsin Dells is a premier family entertainment attraction. Opened in 1984, it is the largest outdoor mini golf. in America. Features 5 distinct courses with 91 unique holes. Courses vary in difficulty to cater to young children, casual putters, and competitive players. We are known for multi-level terrain built into hillsides with rushing waterfalls, rock formations, bridges, and over 30,000 botanical plants. Operates daily on a weather-permitting basis from mid-March through late October/mid-November. In October, we host seasonal experiences like "Haunted Hooks" nighttime mini-golf.

Wisconsin Dells experiences a humid continental climate, featuring four distinct seasons with significant temperature swings throughout the year.

Staff perks include - free mini golf for friends & family, uniforms, and a fun working environment!

Wisconsin Dells is a year-round destination, but its attractions and atmosphere change dramatically with the seasons. While famous for its summer outdoor water parks, the region adapts each quarter to offer seasonal recreation.

Spring (March – May): indoor water parks, arcades, escape rooms, mini golf, live shows, go-karts, boat tours, outdoor concerts, and farmers markets.

Host Website: https://piratescovewisdells.com/

Site of Activity: Pirates Cove Adventure Golf

Parent Account Name: Stonecliff LLC

Host Address: 193 STATE HIGHWAY 13 WISCONSIN DELLS , Wisconsin , 53965

Nearest Major City: Madison , Wisconsin , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

As a course ranger you are responsible for taking care of duties outside, therefore, you should not be hanging around the ticket booths. Your duties include but are not limited to: Respond to customer questions- you are an ambassador of the outside area. You should know all of the course names and be able to provide general direction to each of the courses on the property.
• Fill soda machines correctly at the beginning of the morning shift and throughout the day as needed.
• Collect golf balls from the 18th hole multiple times throughout the day, as needed by the ticket booths. All golf balls should be collected prior to the end of shift (AM and PM shifts).

• Pick up trash, sweep, and keep the courses, parking lot, and picnic area clean. Wash picnic tables, as needed and directed by supervisor or manager.
• Remove water/debris from the greens, as needed.
• Monitor and remove debris from screens on a regular basis.
• Empty trash and recycling cans throughout the park. Full bags of trash and recyclables should be placed in the appropriate dumpster by the Farm/Work shops.
• Keep watch over course play, by moving around, to prevent theft of golf balls and assure customer safety at all times. Group sizes that are 6+ more should always be split down at all times to keep the courses moving.
• Always ask for permission to the use golf cart and don't use the golf cart for joy riding. It is a tool that has been made available to make the process of emptying trash cans and hauling products more efficient.

Typical Schedule:

Monday - Sunday (open 7 days a week) We have a morning shift (roughly 8:45am - 3-4pm) and a PM shift that runs 3pm - 11pm/midnight.

Seasonal changes to job duties or available hours: Yes

Weekly hours vary depending on time of season and our operating season. We are open 7 days a week (off season can be weather dependent).

Drug Test required: No

COMPENSATION

Hourly Wage: $13.5

Eligible for Tips: No

Estimated weekly wages including tips: $450

Bonus: Yes

Labor Day Weekend Bonus

* All figures above are pre-tax

Estimated average number of hours per week: 25

Estimated minimum number of hours per week: 20

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Weather dependent, operational hours

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

N/A

JOB REQUIREMENTS

English Level required:

★★★★★☆ Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Carrying soda crates, garbages, bucket of golf balls, putters
Working outdoors

Working under direct sunlight

Need to wear uniform: Yes

Uniform Policy:

Employees are provided with two uniform sets (to include up to: two t-shirts, two long sleeve shirts, and two sweatshirts). While you are punched in for work you are expected to be in a clean/proper uniform at all times. You may layer; however, your outermost top layer must be a uniform item from the list below. If you come to work with an unclean uniform you will be given one verbal and/or written warning. On the second occurrence you will be required to purchase a new uniform.

Cost of uniform: $0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Solid color shorts that are mid-thigh length (Blue, Black, or Khak, or jean) Jeans/Pants that do not have holes in them and are not ripped Shoes that are comfortable and in good condition (Course rangers and other employees working outside should wear closed toe shoes) Non-Mirrored sunglasses (don’t wear when helping customers)

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners

Additional Details about Cultural Offerings:

Pirate's Cove is a highly rated attraction in the heart of Wisconsin Dells, serving thousands of customers during an operating season. Employees hard work doesn't go unnoticed, employees often receive pizza parties, employee cookouts and gatherings.

Local Cultural Offering:

Employee Entertainment Card (EEC) - The EEC is the primary discount pass for local hospitality, tourism, and retail workers. Provides free or heavily discounted admission to over 30 top attractions & dining discounts. Free nightly entertainment in the summer. Community events during the year.

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

Dormitories or apartments are available all around Wisconsin Dells/Lake Delton area. Wisconsin Dells - International Residence Hall (most popular place for people to find housing at). More about the IRH - The IRH Wisconsin Dells campus consists of six employee-housing buildings that surround a resident community center, teeming with cross-cultural life.With a common gathering area, recreational space, and patio for gatherings among friends worldwide, this IRH campus is designed with post-work comfort + get-togethers in mind. Address: 200 W Hiawatha Drive, Wisconsin Dells, WI 53965 Contact: 1 (608) 253-0200 or email: wd@irhliving.com Rent: Rent is paid weekly and can be paid through our portal or in cash at the front desk. Rooms: bathroom with shower, 1 sink, refrigerator, table, chair(s), 3-4 beds & its own heating/cooling unit that you can adjust to your comfort. Another alternative is to reach out to Rainbow Summer Housing: rainbowsummerhousing@gmail.com

Minimum Average Cost Per Week: $85

Maximum Average Cost Per Week: $120

Transportation for Community Housing Description:

Biking and walking are the most frequent ways of transportation for students. Wisconsin Dells offers many routes, sidewalks, and bike lanes for easy access around the area. Bikes can be purchased at Wal-Mart or other places around town, some of the dorms have bikes available or scooters as well.

ARRIVAL INFORMATION

Arrival Instructions:

Students should fly to Chicago or Milwaukee, then take a bus to Wisconsin Dells. Students should arrive on Tuesdays, Wednesdays or Thursdays between 9am and 7pm. Taxi's, Ubers and private transportation are available in Wisconsin Dells. Grocery and social security office trips are the students responsibility.

Send travel confirmation to Dominic Flath, General Manager.dominic@piratescovewisdells.com

Hiawatha Housing and many other independent companies provide housing. We do not have housing on premises.

Suggested Arrival Airport:

Chicago O'Hare International Airport, ORD, Over 50 miles

Milwaukee Mitchell International Airport, MKE, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: $150 to $200

If arriving after regular hours:

Suggested After-Hours Accommodation:

Days Inn
2504 Wisconsin Dells Parkway
Wisconsin Dells , Wisconsin 53965
wyndhamhotels.com
16082549847
$75 to $100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Complete onboarding of employee profile on Gusto, our scheduling and payroll app. You will receive a link in your email that will guide you with the onboarding process for Gusto.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

There is a Social Security Office located in Portage, (25 minutes away). There are different options for transportation for you to get to the Social Security Office. Wisconsin Dells offers taxis, Ubers, and Lyft programs.

Nearest SSA Office: Portage , Wisconsin , Less than 25 miles

Other:

Wage Payment Schedule:

Employees are paid bi-weekly via direct deposit.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: No

Grooming Requirements:

Each employee at Pirate's Cove should look neat, clean, and be well groomed. Therefore, practice good personal hygiene. Including the following: Bathing and/or showering regularly Using deodorant/antiperspirant Brushing teeth daily Well maintained/clean fingernails Clean hair that is combed/brushed Love marks (also known as "hickies") will not be allowed. You will be asked to cover the mark with a band-aid if it is noticeable. Always wash your hands after using the restroom or cleaning

Second Job Availability: Yes, likely

Applicable Company Policies:

SCHEDULING - As a general rule, the schedule will be prepared and posted on the employee app (Gusto) on Monday afternoon or evening. It is your responsibility to plan ahead and to check the schedule. You should always know when you are expected to be at work and thus arrive on time for each of your scheduled shifts. In the instances when employees cannot avoid being late to work or are unable to work as scheduled, they should notify their supervisor on their assigned shift. Supervisors and Managers will keep a record of tardiness and call in's. Scheduling is not an easy task and it is every employee's responsibility to help with this. If you need time off, you must submit your availability in the app two weeks prior to allow for adequate timing for coverage. Once the schedule is posted there will be no changes. If you cannot work at your scheduled time it is your responsibility to find another employee to cover your scheduled shift. You must also obtain managerial approval before the change is made because we have to carefully track the number of hours each employee works. This must be submitted through the employee app (Gusto) to receive management approval.

Cell Phones- Cell phone usage should be kept at a minimum and not taken advantage of. NEVER use your cell phone while assisting customers and do not let your cell phone keep you from performing your job.If you need to make a phone call, go in the back room or break room away from customers.

Breaks - For every six hours worked each person is allowed a 30-minute lunch break. If you take a break, you must punch out and when your break is over you must punch back in. It is important that you return from your break promptly. *Any employee under the age of 18 will be required to take one 30 minute duty free break for every 6 consecutive hours worked (no less than 30 minutes).

Pay Periods - Paychecks are issued every two-weeks. The pay period starts on Sunday and ends on the second Saturday. Paychecks will be issued via direct deposit on the Wednesday following the end of the pay period. Your rate of pay and earnings should be kept confidential and thus not be shared and/or discussed with other employees.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Internet Cafe, Public Library

In Town, Requires Transportation:

Shopping Mall

Unavailable:

Fitness Center