



SIJ Enterprise- McDonalds Denbigh Crossings - Crew Member

HOST INFORMATION

Company Description:

Our company operates McDonald's restaurant locations in the Virginia area. We provide a fast-paced, team-oriented workplace where students will gain hands-on experience in customer service, food preparation, teamwork, communication, and daily restaurant operations. The workplace environment is friendly, structured, and supportive. Students will work alongside managers and team members who will provide training, guidance, and supervision. The restaurant is an indoor, climate-controlled environment, though students may occasionally assist with tasks that require brief movement between areas such as the lobby, kitchen, storage, or drive-thru area.

Virginia experiences all four seasons. During the summer, the weather is typically warm and humid, with average temperatures ranging from the 70s to 90s°F. Students should be prepared for warm outdoor weather, but most work duties will be performed indoors.

We will provide students with a meaningful cultural exchange experience by helping them learn about American workplace culture, customer service standards, and local community life. Students will have the opportunity to interact with coworkers, customers, and other international participants while improving their English, building confidence, and experiencing daily life in Virginia.

Host Website: <https://www.mcdonalds.com/us/en-us/location/VA/HAMPTON/1131-W-MERCURY-BLVD/1796.html?cid=RF:YXT:GMB::Clicks>

Site of Activity: SIJ Enterprise- McDonalds Denbigh Crossings

Parent Account Name: SIJ Enterprise

Host Address: 12705 Jefferson Avenue Newport News , Virginia , 23602

Nearest Major City: Newport News , Virginia , Less than 25 miles away

PLACEMENT INFORMATION

Job Description:

Customer Facing and Kitchen roles. A "Crew Member" performs tasks such as taking orders, handling payments, preparing food, and cleaning.

- Customer Service/Front Counter: Takes customer orders, processes payments, prepares drinks, and cleans the dining area.
- Kitchen Crew/Production: Cooks and assembles food items, manages fryers, and maintains the cleanliness of the kitchen.

- Drive-Thru Team: Takes orders and money at the drive-thru window and assembles orders.
- Running/Assembly: Organizes and bags orders for both the front counter and drive-thru.

Typical Schedule:

Sunday through Saturday 10am-2pm 11am-7pm 4pm-10pm

Drug Test required: No

COMPENSATION

Hourly Wage: \$13.5

Eligible for Tips: No

Estimated weekly wages including tips: \$490

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 35

Estimated maximum number of hours per week: 45

Potential fluctuation in hours per week:

Hours may vary due to business needs, peak weeks, holidays, weather, customer traffic, training, or slow periods. Severe weather may reduce hours or cause closures.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Discount on meals

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Standing for entire shift

Handling cleaning chemicals

Job Training required: Yes

Length of job training:

3 days

Hours per week during training period: 35

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Participants must complete company orientation, job-specific training, safety and hygiene training, customer service standards, and any required food-handling procedures. ServSafe may be required if applicable.

Need to wear uniform: Yes

Uniform Policy:

Participants must follow the company uniform policy, including wearing the required shirt, pants, name tag, and approved shoes. Uniforms must be clean, neat, and worn properly during all scheduled shifts.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Participants must maintain a clean, neat, and professional appearance. Clothing must be appropriate for work, and participants must follow all grooming, hygiene, footwear, hair restraint, and safety requirements during each shift.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Holiday Events, Trips to Major City, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Nearby attractions include Hampton Coliseum, Peninsula Town Center, Virginia Air & Space Science Center, Buckroe Beach and Park, Fort Monroe National Monument, Sandy Bottom Nature Park, Hampton History Museum, and Air Power Park. These attractions give students opportunities to enjoy shopping.

Local Cultural Offering:

Students can enjoy local attractions, festivals, chamber/community events, beaches, museums, parks, and shopping in Hampton. We will share low-cost/free events, possible attraction discounts, and encourage students to join community and student-friendly activities.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Employer-arranged housing will be provided in clean, safe, and livable apartment-style housing in the Hampton, Virginia area. Housing will meet local codes and include adequate space for participants and their personal belongings. Bedrooms and common areas may be shared. Housing assignments are based on availability and may be first come, first served. Housing will include working locks, functional bathrooms, smoke alarms, carbon monoxide detectors, fire extinguisher access, and emergency exits. Basic amenities may include Wi-Fi, air conditioning, refrigerator, microwave, stove/oven, shared kitchen, laundry access, and basic furniture. Bedding/linens and utensils may be provided or students may be instructed to purchase personal items after arrival. Housing address will be provided to participants before arrival once assignments are finalized.

Lease Agreement: No

Onsite Amenities:

WiFi: Yes

Description:

Participants will have Wi-Fi access at their housing location. Internet access will be available for communication, program updates, contacting CIEE, and staying connected with family.

Phone Service: Yes

Description:

Participants will have reliable cellular service. In an emergency, they should call 911 first, then contact Latoya Williams at 850-775-9329 and CIEE using their program emergency contacts.

Kitchen facilities: Yes

Description:

Participants will have access to a shared kitchen at their housing location. The kitchen will include basic appliances for preparing meals, such as a refrigerator, stove/oven, microwave, and sink.

Laundry facilities: Yes

Description:

Participants will have access to laundry facilities at apartment complex

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

Rooming Arrangement Description:

Participants will be placed in shared apartment-style housing. Bedrooms and common areas may be shared with other participants. Roommate requests may be considered but are not guaranteed and depend on availability, gender balance, and housing assignments. Housing may be co-ed by apartment/unit, but bedrooms will be assigned appropriately. Participants are expected to respect roommates, keep shared areas clean, and follow all housing rules.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$150

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$150

Description:

A non-refundable housing deposit of \$150 is required pre-arrival to secure the participant's housing placement. The deposit must be paid electronically to Latoya Williams. Accepted payment methods include Zelle, bank transfer, or bank deposit. Payment instructions will be provided before arrival.

Housing Deposit Refundable: No

Transportation to Worksite:

Employer-Provided Transportation

Estimated commute time: 15 to 30 minutes

Employer-Provided Transportation is free of charge

Description: Employer-arranged transportation will be provided between housing and the worksite daily. Commute time is expected to be about 15–30 minutes each way, depending on traffic. Pickup times and transportation details will be shared during orientation. Transportation cost is included in rent.

ARRIVAL INFORMATION

Arrival Instructions:

Students have two recommended airport options for travel to Hampton, Virginia. Students are encouraged to fly into Newport News/Williamsburg International Airport (PHF), the closest airport to Hampton. Employer-arranged transportation will be provided from PHF to participant housing. Travel time is approximately 20–30 minutes, depending on traffic and housing location.

Students may also fly into Norfolk International Airport (ORF), which may offer more flight options. Employer-arranged transportation will also be provided from ORF to participant housing. Travel time is approximately 30–45 minutes.

Students MUST email flight details and arrival information to Latoya Williams at GMTPS.Latoya@gmail.com at least 2 weeks prior to arrival in the United States. Students may also call/text 850-775-9329 for travel confirmation. Pickup details will be provided before departure.

Suggested Arrival Airport:

Newport News/Williamsburg International Airport (, PHF, Less than 25 miles

NORFOLK INTERNATIONAL AIRPORT, OFR, Less than 25 miles

Richmond International Airport, RIC, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

Suggested After-Hours Accommodation:

MIRCOTEL INN& suites by Wyndham

501 operations drive

Newport news , Virginia 23602

<https://www.wyndhamhotels.com/microtel/newport-news-virginia/microtel-inn-newport-news-airport/overview?CID=LC:5b3ss9kd80xe5ox:29074&iata=00093796>

1888-595-1878

\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

Participants will be provided transportation to the nearest Social Security Administration office after arrival. The nearest office is located at 11706 Jefferson Avenue, Newport News, VA 2366, approximately. Participants should bring their passport, DS-2019, I-94 record, visa, and job offer/program documents. Latoya Williams will assist with scheduling transportation and guidance for the SSN application process.

Nearest SSA Office: Newport News , Virginia , Less than 10 miles

Other:

Wage Payment Schedule:

Participants will be paid bi-weekly via direct deposit. Participants must provide accurate banking information during onboarding to ensure timely payment.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Participants must maintain a clean, neat, and professional appearance at all times. Good personal hygiene is required. Hair should be clean and secured as needed for food safety. Facial hair must be neat and well-groomed. Visible tattoos and piercings must be appropriate and may need to be covered or removed based on workplace policy. Participants must follow all food safety and employer grooming standards.

Second Job Availability: Yes, likely

Applicable Company Policies:

Participants are expected to arrive on time, follow assigned schedules, and communicate in advance if they are sick, delayed, or unable to work. Cell phone use is not allowed during work hours except during approved breaks or emergencies. Smoking/vaping is only allowed in designated areas, if permitted. Participants must follow all food safety, hygiene, uniform, attendance, and workplace conduct policies. Housing rules, quiet hours, cleanliness expectations, and guest policies will be reviewed during orientation.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Shopping Mall, Post Office, Restaurants, Fitness Center

In Town, Requires Transportation:

Food Market, Bank, Public Library

Unavailable:

Internet Cafe