



Greenheart

Work and Travel Program - Employer Information W_T-Summer 2027

SC Seaside Co dba Santa Cruz Beach Boardwalk, SANTA CRUZ, CA
August 19, 2026

Employer Information

Company Name: SC Seaside Co dba Santa Cruz Beach Boardwalk	Website: www.beachboardwalk.com
# of Employees: 1900	Phone Number: 831-460-3377
Industry Name: Amusement Park/Theme Park/Water Park	Fax Number: Not Applicable
Primary Address: 400 BEACH ST SANTA CRUZ, CA 95060	Email Address: michellemosri@scseaside.com
Site of Activity: Santa Cruz Beach Boardwalk 400 BEACH ST SANTA CRUZ, CA 95060	Status: Approved
	Contact Name: Michelle Mosri
	Contact Title: Work and Travel Recruitment Specialist
	Alternate Contact: Kristen Sobalvarro
	Alternate Title: Recruitment and Engagement Manager
	Alternate Phone: 831-460-3377
	Hiring Manager Email: michellemosri@scseaside.com
	Participant Supervisor
	Email: michellemosri@scseaside.com
	FEIN: 94-0841990
Workers Comp	Policy #: WA5-C6D-066547-026
	Carrier: LM Insurance Corporation

Available Jobs: Descriptions and Wages

Will you accept participants with all start and end dates? Yes: ☐ No: ☒

Earliest Start Date:	Latest Start Date:	Earliest End Date:	Latest End Date:	#Students:
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Greenheart Exchange

Greenheart Exchange, 746 North LaSalle, Chicago, IL 60654 USA
Tel: 312.944.2544 | Fax: 312-577-0692 | Website: www.greenheart.org | Email: employer@greenheart.org

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SC Seaside Co dba Santa Cruz Beach Boardwalk, SANTA CRUZ, CA

August 19, 2026

3/16/2027

6/24/2027

5/31/2027

9/7/2027

56

Hours: Average hours/week: 32

Average number of 4-5
days/week:

Pay Range:

High: \$18.50/per hour

Low: \$17.50/per hour

Overtime:

Overtime available: Sometimes

Overtime hourly rate:

Not always available,
however paid at 1.5x the
hourly wage after 40
hours per week

Meals: Are Meals Provided?: No

Explain: One (1) meal is provided
to participants working as
Food Service Staff during
their scheduled shift.

More details provided
during orientation.

English:

Level requirement: Great

In what month(s) can participants
expect to receive the most hours?

April, May, June, July, August, September

In what month(s) can participants
expect to receive the least hours?

March

Please Explain: SPRING:

Participants should be comfortable with a variable schedule based on Boardwalk operations. Hours/days may be limited in early March and late April when the Boardwalk is only open for long weekends. 7-day operations occur during spring breaks and at full start to the summer season.

SUMMER:

The Boardwalk is open 7-days per week between Memorial and Labor Day holidays. Participants should anticipate relatively consistent hours during this time.

How often do you pay employees?

Twice a month

Is job training required?



Yes



No

If yes, how long is it?

Up to 1 week and ongoing

Are participants paid for training?



Yes



No

Are you willing to hire couples?



Yes



No

Are you willing to hire groups of friends?



Yes



No

If yes, how many are allowed in the group?

No limit

Can participants work a second job?



Yes



No

Do participants complete an additional application form upon arrival?



Yes



No

This position will provide you the opportunity to interact with American co-workers, customers, or members of your local community. Remember, it's up to you to make the most of your program!

Job Type:

Food Service

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August 19, 2026

Job Description:

JOB SUMMARY:

Provides the highest level of Guest Service. Under supervision, prepares and sells food and beverages, cleans and maintains equipment in a fast-paced environment. Welcomes and greets guests, answers questions and provides excellent customer service to contribute to an overall memory making experience.

JOB TASKS (IN ORDER OF IMPORTANCE):

- Greet every Guest and answer Guest's questions and provide consistent, friendly and helpful Guest Service.
- Understand and follow all food safety procedures.
- Sell beer in conformance with the state law and company policies.
- Take orders from customers, relay order to cooks, receive payment and deliver orders.
- Encourage sales when appropriate by consistently doing suggestive selling with each transaction.
- Operate cash register, collects money and determine correct change.
- Follow cash handling policies as explained by supervisor and employee guide.
- Cook and consistently prepare a variety of fast food burgers, sandwiches and side orders.
- When cooking, acknowledge order placed by cashier; prepare food, informing cashier when the order is ready.
- Clean up dining room area, condiment area and work areas.
- Perform in-depth cleaning duties at beginning or end of each shift.
- Maintain safety and sanitation requirements.
- Inform leads and/or supervisors of significant concerns and problems.
- Other job duties as assigned and in accordance with business needs.

Participants must be able to stand for long periods of time.

Must be willing to work weekends and holidays. Seasonality and business needs dictate schedule and hours worked.

Santa Cruz Beach Boardwalk will train staff on position expectations and standards.

Participants will use cleaning chemicals in this position.

Participants may handle pork products in this position.

English skills required for this position: EXCELLENT.

Internal Job Type: Food Service Associate (Summer)

No Students being hired: 20

Age requirement: None

Wage: 17.50/per hour

Details:

Dress Code: Uniform

Uniform will be provided by The Boardwalk! Participants should provide their own comfortable shoes and belt. Facial piercings are not permitted (besides a nose ring/stud on one nostril). Jewelry and nails should be kept at a minimum.

Should participants have questions, please direct them to the manager.

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Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

Job Type: Prep Cooks

Job Description: JOB SUMMARY:
Under supervision, bake, prepare and cook a variety of ready to serve food for Boardwalk restaurant locations. Maintain highest standards of food safety, consistency and quality. Clean and maintain work area and equipment.

JOB TASKS:

- Greet every Guest, answer questions and provide consistent, friendly, helpful Guest Service.
- Prepare and cook a variety of food items including deli sandwiches, turkey legs, salads, baked goods and party trays.
- Provide consistent preparation and presentation of food items.
- Ensure that food displayed is rotated following FIFO (First-In-First-Out).
- Deliver food orders to restaurant locations by required timelines.
- Plan daily and have products available to prepare for next day.
- Fill food production request accurately.
- Maintain high standards of sanitation and safety.
- Maintain an official Temperature Log.
- Follow all food and equipment safety practices.
- Communicate observations in regards to food waste and product demand.
- Clean equipment and work area.
- Complete closing checklist and daily break sheet before end of shift.
- Other job duties as assigned and in accordance with business needs.

PHYSICAL REQUIREMENTS:

- Able to perform physically demanding work: walking, lifting, bending, reaching, twisting, pushing, pulling, carrying and stocking materials.
- Able to work in a noisy and fast past environment.
- Able to hear normal conversation on the telephone and in person.
- Able to see and read documents.
- Able to climb stairs.
- Able to lift up to 30 pounds from ground to waist.
- Bi-manual dexterity.

Must be willing to work weekends and holidays. Seasonality and business needs dictate schedule and hours worked.

Santa Cruz Beach Boardwalk will train staff on position expectations and standards.

Participants will use cleaning chemicals in this position.
Participants may handle pork products in this position.
English skills required for this position: GREAT.

Internal Job Type: Production Kitchen Staff (Summer)

No Students being hired: 6

Age requirement: None

Wage: 17.50/per hour

Details:

Dress Code: Uniform

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Job Type: Ride Operator

Job Description: JOB DUTIES:

- Greet every Guest and answer Guest's questions and provide consistent, friendly and helpful guest Service.
- Operate amusement rides.
- Closely observe ride and riders to ensure safe operation.
- Load and unload passengers in a safe manner.
- Scan "My Boardwalk" cards and wristbands.
- Interact with Guests in a positive and friendly, yet firm, manner.
- Monitor and respond to inappropriate guest behavior.
- Follow verbal and written directions to perform specific duties.
- Respond appropriately to emergency situations.
- Assist riders on and off rides.
- Clean and sweep ride area at the beginning, end of shift and throughout the day.
- Enforce ride policies and rules in a polite and firm manner.
- Other job duties as assigned and in accordance with business needs.

Participants must be able to stand for long periods of time.

Must be willing to work weekends and holidays. Seasonality and business needs dictate schedule and hours worked.

Ride Operator is a safety-sensitive position. Participants are required to pass safety training. Participants who fail to pass training, or incur safety violations, may be removed from this position. Alternate job placement may be available based on business need.

Santa Cruz Beach Boardwalk will train staff on position expectations and standards.

Participants will use cleaning chemicals in this position.
English skills required for this position: EXCELLENT.

Internal Job Type: Ride Operator (Spring)**No Students being hired:** 5**Age requirement:** None**Wage:** 18.50/per hour*Details:***Dress Code:** Uniform

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Age requirement: None

Wage: 17.50/per hour

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Dress Code: Uniform

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Job Benefits (bonuses, incentives):

- Housing is walking distance to work
- One (1) meal is provided to participants working as Food Service Staff during their scheduled shift
- End of season party for seasonal staff
- Community events such as sports tournaments, movie nights, and game nights

Is there a Social Security Admin office near you: Yes

Are you willing to take student to the SSA office?: No

SSA office details:

Employer does not provide transportation to the Social Security Office. Employer will send participants an email with very detailed instructions on how to complete this process in a timely manner!

You must plan to make an appointment for one of your days off, and can take the bus (\$4 [both ways] or \$6 for a day pass) or uber (~\$15-\$20 one way), or a 20 minute walk to the SSN office.

More details on the bus can be found here:
<https://www.scmtd.com/en/fares/fares>

The Work and Travel Specialist will send an email communication 2 weeks after your arrival to remind you to schedule this appointment!

Address: 169 Walnut Ave, Santa Cruz, CA 95060
Phone: (800) 772-1213

Hours:
Monday - Friday: 9 AM–4 PM
Saturday - Sunday: Closed

Participant Requirements

What are the 3 most important qualities you look for in an employee:

Great guest service skills, friendly, and positive!

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Please list any special instructions or hiring restrictions by your company (if any):

Participants should be complete any assigned pre-boarding tasks as assigned by the host employer - check your email!

The Boardwalk welcomes new arrivals on Tuesday/Wednesday/Thursday. Approved arrival dates are as follows:

SPRING:

March 2, 3, 4

March 9, 10, 11

March 16, 17, 18

March 23, 24, 25

SUMMER:

May 18, 19, 20

May 25, 26, 27

June 15, 16, 17

June 22, 23, 24

Check in will be on the days above beginning at 9am until 4pm. Please plan to arrive on one of the following dates (do not arrive earlier than the date you select).

Day 1- arrive at HR office, on-board by turning in your employment documents, attend welcome party hosted by coordinators (this is your DS-2019 start date).

Day 2- pick up uniform from wardrobe, go on grocery run shuttle, attend Boardwalk Essentials from 4pm to 7pm.

Day 3 - first official day of work in your assigned position. Training will begin this day.

Are you interested in being a Greenheart Employer?

☐

Yes

☒

No

Housing Options

You DO provide housing

Sex:

Is the participant required to sign a separate housing contract?

☒

Yes

☐

No

Is housing provided for the students? Yes

What type of housing is available?

☐

Dormitory

☒

Shared Apartments

☐

Other

Brief description of housing:

SC Seaside Co dba Santa Cruz Beach Boardwalk, SANTA CRUZ, CA

August 19, 2026

Participants will live in apartments with at least one other roommate, and up to 5 participants total for larger apartments. The units will have a kitchen (fridge, stove, oven, microwave, plates, cups, bowls, utensils, and more), a bathroom with shower (no more than 5 per bathroom), a bed for each participant (blanket and pillow included), and cleaning supplies for the bathroom and kitchen. Towel not included.

We will conduct a mid and end of season inspection for any potential damages.

Participants may have up to 48 hours to move out of housing once no longer working for The Boardwalk. Participants are expected to leave the unit exactly as they found it (taking out any trash, additional furniture/belongings, all dishes washed, fridge empty). Quiet hours are from 10pm to 8am and are strictly enforced. Negligence of the unit or housing violations could result in becoming ineligible for future employment at The Boardwalk.

Address: Various Addresses

City, State, Zip: Santa Cruz, CA 95060

Please check amenities/services provided with the housing, if applicable include additional costs:

☒ Linens	☐ Telephone	☒ Furniture	☒ Cooking	☒ Kitchenware	☒ Microwave	☒ AC / Heat
☒ Bed	☐ Air Mattress	☐ Computer	☐ Internet	☒ WiFi	☐ Private Bathroom	

Rent of this housing (per participant)? \$90 per week

Are housing costs automatically deducted from participants' paychecks? ☒ Yes ☐ No

Are utilities included? ☒ Yes ☐ No **Approx. cost of utilities (per participant)?** Not Applicable

Is a housing deposit required upon arrival? No

Housing deposit is not required. Taking care of your unit is part of your housing/employment agreement. Leaving your unit in poor condition (trash, unreported damages, left behind furniture) can/may result in not being welcomed back to our program in future years.

A few weeks before your arrival, we will send an email with a roommate questionnaire for you to fill out. You can add the names of any friends you are traveling with that you want to share a room. If you are traveling alone, we will ask questions to understand your life style more, and try our best to pair you with someone with similar style and preferences!

We do not accommodate couples or opposite gender roommates.

We do not guarantee any roommate request, but will always try our best to accommodate requests!

How will the deposit be refunded to the participant (final paycheck, etc.)? Not Applicable

Transportation To and From Work

How far is this housing from the job site? .5 - 1 mile Not Applicable

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How will the student get to and from work? Walk or Bike

What is the approximate ONE WAY travel time to work? 5-10 minutes

What is the approximate ONE WAY travel cost to work? 0

Participant Travel to Business

Participant should contact you: Upon boarding: ☐ Upon arrival: ☒

Employer's Emergency phone number: 831-460-8300
Boardwalk Dispatch

☒ PLANE

(Participants should book tickets directly through an airline or travel agent.)

Arrival to (city, airport): San Francisco International Airport (SFO)

Preferred Arrival Time: Morning

Will participant be picked up from the airport? Yes ☐ No ☒

If so, by who? N/A

How far from the airport is your place of business? 50 miles

Special instructions/comments regarding participant's arrival:

We do not provide transportation from the airport to The Boardwalk. A few weeks before your scheduled arrival day, you will receive an email with details for your arrival, including: suggested airport shuttles, the HR office address you should plan to be dropped off at, what documents to have ready upon arrival, and a brief summary of the plan for the first 3 days of your arrival).

The most common travel options are Uber (~\$80-120 one way), an airport shuttle, or taking this bus route (\$15-\$30 one way) - <https://maps.app.goo.gl/doydp9qg5WNWzb2RA>

The commute can take up to 2 hours or more depending on traffic and your form of transportation!

Your DS-2019 start date must be the same as the day you have scheduled to arrive/check in with us (unless you are checking in with us after* your DS2019 start date.).

HR office:
605 Beach St
Santa Cruz, CA
95060

If you arrive after 4pm, we will not be able to check you into your unit until the next morning, and you will be responsible for your accommodation for that evening.

Community Profile

This information will help students to know what to expect upon their arrival and help them prepare for their Work and Travel experience.

How would you describe your area? Small Town College Town

Please provide a brief description of your community:

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Santa Cruz is one of the most unique beach destinations in the country! There are many college students. the area is known for its gorgeous coast and its "hippie" feel. Beautiful beaches draw the tourists in throughout the summer, and the beach boardwalk is their #1 destination! There are many free events such as concerts, sports tournaments, and events available to the community.

Is there anything special that students should bring?

Bring clothes to keep you warm! Spring can be chilly during days and nights - especially on the beach. Summer nights can also be cool, despite warm and sunny days.

The beach can be cold even on a "warm" day!

What are the seasonal temperatures?

Spring: 44 - 71 degrees F

Summer: 51 - 76 degrees F

Fall: 44 - 73 degrees F

Winter: 41 - 63 degrees F

What is near work?

Transportation Depot:	On foot	✓	In town / by public transport	Requires a car	N/A
Food/Super Market:	On foot	✓	In town / by public transport	Requires a car	N/A
Shopping Mall:	On foot	✓	In town / by public transport	Requires a car	N/A
Post Office:	On foot	✓	In town / by public transport	Requires a car	N/A
Bank:	On foot	✓	In town / by public transport	Requires a car	N/A
Public Library:	On foot	✓	In town / by public transport	Requires a car	N/A
Movie Theater:	On foot	✓	In town / by public transport	Requires a car	N/A
Restaurants:	On foot	✓	In town / by public transport	Requires a car	N/A
Fitness Center/Gym:	On foot	✓	In town / by public transport	Requires a car	N/A
Sports/Recreation Facility:	On foot	✓	In town / by public transport	Requires a car	N/A
Nightlife:	On foot	✓	In town / by public transport	Requires a car	N/A
Laundromat:	On foot	✓	In town / by public transport	Requires a car	N/A
Internet Access:	On foot	✓	In town / by public transport	Requires a car	N/A

Indicate other nearby activities:

Beaches, Surfing, Beach Volleyball, Basketball, Bowling, Galleries, Movies, Nightlife - Santa Cruz is a small beach town with a lot to do!

List of interesting area websites:

<http://www.ci.santa-cruz.ca.us/>
<http://www.beachboardwalk.com/>
<https://www.santacruz.org/>

Is there wireless internet available?

Wi-Fi is available in staff housing and at local businesses.

Additional Comments:

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The average number of hours per week listed in this agreement is based on normal business needs. Because this is seasonal work, hours may change during the program. The number shown is a weekly average for the full program, not a guaranteed number of hours each week.

Hours may sometimes be lower. This can happen due to personal reasons (such as schedule requests or illness) or outside factors like weather (very hot or cold temperatures, low snowfall, natural disasters), transportation issues, or changes in business needs. In these situations, the host organization will try to distribute available hours fairly based on role, performance, and availability.

Participants are expected to be available for a flexible work schedule. This may include evenings, weekends, and holidays. Schedules and shift lengths may change depending on business needs.

Participants are expected to work until the end date listed on the DS-2019 form. If a participant needs to leave early, at least two weeks' notice is encouraged (with university documentation if applicable). Leaving early can affect eligibility to return to the Boardwalk in the future.

Housing Addresses (as of 8/5/27):

207 Riverside Ave, Santa Cruz, CA 95060
211 Riverside Ave, Santa Cruz, CA 95060
217 Riverside Ave, Santa Cruz, CA 95060
204 Laurel St, Santa Cruz, CA 95060
311 Cliff St, Santa Cruz, CA 95060
701 Beach St, Santa Cruz, CA 95060

Participants live close to work, but may choose to purchase a bicycle for use during program. As with any bicycle purchase, please do check that the brakes are in good working order, purchase a helmet, light and lock. Participants are also expected to review the Bike Safety information listed in their GEO account under Participant Resources.

Participants whose employment is terminated (involuntarily or voluntarily) will need to vacate their apartment and have 2 days to do so. They will also have 2 weeks from the last day of work to find a new job and to submit a valid and complete Self-Arranged Job Offer (SAJO) to Greenheart Exchange for consideration. If the participant fails to submit a SAJO within the two-week deadline, Greenheart Exchange will shorten the participants program. If Greenheart Exchange rejects the SAJO, the participant has one (1) business day to resubmit a new or a revised SAJO, based on the directions received from Greenheart Exchange. Information about prohibited jobs for SWT program participants can be found at <https://greenheartexchange.org/host/host-hire-seasonal-staff/#/tab/regulations>.

If the participant no longer has housing, the participant must look for permanent housing immediately, and within two weeks must secure permanent housing that complies with Greenheart Exchange's Housing Guidelines. The new housing address must be submitted to Greenheart Exchange within 24 hours of any change of address.

For additional cultural opportunities, Greenheart Exchange suggests that participants join the Greenheart Club at <https://greenheartclub.org>. Through the Greenheart Club participants can connect with each other, ask questions, find volunteer opportunities, take courses, and access resources. Participants can also access the Greenheart Club through the link in the lower righthand corner of their Greenheart Exchange Online (GEO) landing page at <https://geo.greenheart.org/> Participants should also check out the Visit The USA website at <https://www.visittheusa.com>.

Please feel free to attach any other additional information.

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