WORK & TRAVEL USA

Stoneacre The Elms Mansion Cafe - Server

HOST INFORMATION

Company Description:

Please note: All communication must go through the Connect system. Contacting other members of the management team directly or attempting to bypass the system is not permitted. Doing so disrupts operations and may result in delayed responses or removal from the application process.

Additionally, event dates agreed upon in your offer cannot be significantly changed afterward. Major date changes create scheduling conflicts and may result in cancellation of the offer.

Friends are welcome to apply; however, each participant must submit their own individual application. Preference requests or friend-pairing suggestions cannot be accommodated. Placement is based solely on program needs.

Discover a unique opportunity to be part of an exceptional dining experience at The Carriage House, nestled within the stunning grounds of the Elms Mansion, a location celebrated for its role in HBO's The Gilded Age. Stoneacre Hospitality in collaboration with Newport Mansions invites you to help create memorable moments for our guests through our exclusive restaurant and café services. Our commitment to seasonal ingredients and partnerships with artisan purveyors sets us apart, ensuring a culinary journey that is as rich in history as it is in flavor.If you're passionate about hospitality and eager to work in an environment steeped in charm and elegance, we would love to hear from you. Join us and be a part of something truly special!

Service daily 10am-4pm.

Host Website: https://www.stoneacrehospitality.com

Site of Activity: Stoneacre The Elms Mansion Cafe

Parent Account Name: Stoneacre Garden

Host Address: 367 Bellevue Ave Newport , Rhode Island , 02840

Nearest Major City: Providence , Rhode Island , Less than 25 miles away

PLACEMENT INFORMATION

Job Description:

We are seeking a dedicated and experienced Head Server to join our team at a high-end tea service. The ideal candidate will oversee the dining area, ensure exceptional customer service, and assist in the smooth operation of the restaurant.

Responsibilities

- Manage and lead a team of servers to deliver top-notch service

- Oversee dining room activities and ensure guest satisfaction

- Handle historical questions from guests

- Train new servers on restaurant procedures and standards

- Assist in maintaining inventory levels

- Collaborate with the kitchen staff to ensure timely food delivery

- Uphold food safety standards and cleanliness protocols

Requirements

- Previous experience in a fine dining or upscale restaurant environment

- Strong knowledge of food handling procedures and industry best practices

- Proficiency in using POS systems and handling cash transactions

- Excellent communication and interpersonal skills

- Ability to work efficiently in a fast-paced environment

- Understanding of basic math for order processing and bill calculations

- Familiarity with kitchen operations to facilitate smooth service flow

- Certification in food safety is a plus

Typical Schedule:

Expected to work 5 days a week

Drug Test required: No

COMPENSATION

Hourly Wage: $3.89

Eligible for Tips: Yes

Tips are put in a put into a pool for the day. At the end of the day are then evenly distributed to staff based on percentage and hours worked that day.

Estimated weekly wages including tips: $800

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 25

Estimated maximum number of hours per week: 45

Potential fluctuation in hours per week:

Jun, July and August are very busy and peak season

Average number of hours per week reached by last year's seasonal employees: 45

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

They will also receive 25% off meals purchased on and off work.

JOB REQUIREMENTS

English Level required:

★★★★★★ Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

emptying trash, re-arranging tables, carrying cases of food and beverage product.
Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Job Training required: Yes

Length of job training:

4-5 shifts

Hours per week during training period: 30

Different wage during training period: Yes

Training wage description:

They will be receiving minimum wage during the training period. After the training shifts end, they will be added to the tip pool.

Start on specific day of the week: No

Training requirements:

Must have a tip cerification

Need to wear uniform: Yes

Uniform Policy:

Collared button up black or white shirt, black skirt or pants, non slip shoes. Apron will be provided. Clean shaven, no facial piercings.

Cost of uniform: $10

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Collared button up black or white shirt, black skirt or pants, non slip shoes. Apron will be provided. Clean shaven, no facial piercings.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Shopping Trips, Holiday Events, Trips to Major City, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

-All local residents can tour Newport Mansions free of charge with proof of Newport residency-Every Thursday night from June-July there is an outdoor documentary showing with food trucks and local vendors to visit free of charge!

Local Cultural Offering:

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HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

Housing Assistance Through a Brokerage We work closely with Tyler Bernadyn and his brokerage, which has a number of agents and clients willing to assist students with housing placements. Students interested in this option should complete the inquiry form at the link below: https://www.resultswithremax.com/join-remax-results Facebook Housing We also recommend the following Facebook group as a potential housing resource: https://www.facebook.com/groups/906861651525061/ Please note that, as with many online housing platforms, there may be scams. We strongly encourage students to be diligent when using this resource. This includes vetting listings carefully, requesting virtual tours, and meeting potential landlords or roommates via video call before making any commitments. Finding Roommates Students who are interested in connecting with others to find roommates can use the spreadsheet: https://docs.google.com/spreadsheets/d/1ZL0d6-MUw32filYrm83ea32baJoDwQZdshdnfTllcIc/edit?gid=0#gid=0

Minimum Average Cost Per Week: $200

Maximum Average Cost Per Week: $300

Transportation for Community Housing Description:

There is a local bus, the bus station is walking distance. The Bellueve trolley is free from May 24- October 31. This also goes through many of Newports most popular attractions. This also takes you into downtown and the surrounding neighborhoods. Bike Newport also offers bike rentals for the summer this is a great way to beat the traffic and keep up with exercise.

ARRIVAL INFORMATION

Arrival Instructions:

You can arrive at anytime of the day. The closest airport to Newport is TG Green Airport located in Providence Rhode Island. From there can uber or taxi down to Newport. This will take about 30 minutes and cost about 50 dollars. You can go right to the house or if late there is a hotel that is located 2 minutes from the airport. From Boston, it is best to take the train to Providence: https://www.amtrak.com/home.htmlYou must secure housing and share your travel plans with us as soon as possible and up to to weeks before your travel.Please contact Michael Alves once you are hired to communicate visa process and travel plans.

Suggested Arrival Airport:

TG Green Airport, PVD, Less than 25 miles

Logan Airport, BOS, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: $50 to $75

If arriving after regular hours:

Suggested After-Hours Accommodation:

Hampton Inn
2100 Post Rd, Warwick
Warwick , Rhode Island 02886
https://www.guestreservations.com/hampton-inn-and-suites-providence-warwick-airport/booking?gad_source=1&gclid=Cj0KCQiAqsitBhDlARIsAGMR1Rg6EqWT7H_RzRHBDZDq8spxBeDMXCp3wBKgKG2Enk4KJFI0rbVqYm8aAv1EEALw_wcB
401) 739-8888
$50 to $75

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Shannon Tea House manager will send the paperwork before arrival. Including I9, W4, Insurance Waiver, Signed Handbook, direct deposit form if they have one. MUST BE SENT TO SHANNON and after SSN is obtained please provide the number.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

130 Bellevue Ave, Newport, RI 02840. Public transportation available, the SS office is right in Newport.

Nearest SSA Office: Newport , Rhode Island , Less than 10 miles

Other:

Wage Payment Schedule:

You will be paid weekly

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes
Maximum Group Size:

Grooming Requirements:

We do have an apron that you have to wear the first one will be provided for you. If you want any extras or lose one you will have to purchase one. Long hair does have to be held up above your shoulders. Being well groomed and take care of yourself. For men button up shirts are required pants as well. No shorts and no blue Jeans. The girls are not required to wear a button up but do need to wear a something modest. Shirts below the knee and pants are also required no blue jeans.

Second Job Availability: Yes, likely

Applicable Company Policies:

No cell phones when working. Must be put away. Must keep clean work conditions. Must be on time and punctual for every shift.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library