WORK & TRAVEL USA

Swan Mountain Outfitters - Kitchen Staff

HOST INFORMATION

Company Description:

WHY WORK WITH US?

- Discounts in our store
- Free horseback rides
- Working in a BEAUTIFUL nature scenery!

Swan Mountain Outfitters is a family-run year round outdoor recreation company located in northwest Montana. We provide our guests with authentic experiences in and around Glacier National Park and the Bob Marshall Wilderness with a variety of activities such as horseback riding, llama trekking, fishing and multi-day trips. Additionally, we own the Crown of the Continent Discovery Center which is a 9 acre property just one mile from the west entrance to Glacier National Park. The Discovery Center is a one-stop-shop for guests and locals offering horseback rides, a Made in Montana gift shop, and Last Best Pizza & Bar where we make pizzas from scratch and offer a full bar with locally made cocktails, hand made ice cream and espresso drinks. J1 students work inside the Discovery Center serving guests in the gift shop, restaurant and bar as well as helping to prepare the meals for horseback trips.

Glacier National Park and the surrounding area is known for its incredible scenery, wildlife, friendly communities and endless outdoor recreation opportunities, including but not limited to: hiking, horseback riding, biking and a variety of water sports and activities. Since we live in the mountains, you could experience everything from snow to sun during the summer and should be prepared for temperatures ranging from zero degrees to the high 20s/low 30s.

Host Website: http://www.crowndiscoverycenter.com

Site of Activity: Swan Mountain Outfitters

Parent Account Name: Swan Mountain Outfitters

Host Address: 12000 Highway 2 East West Glacier , Montana , 59936

Nearest Major City: Kalispell , Montana , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

Kitchen Staff are responsible for washing and re-shelving dishware and glassware, emptying garbage, sweeping and mopping floors, wiping down food service tables, cleaning appliances, chopping vegetables, preparing food for guest orders (pizza, salads and wings). The kitchen area at times may have high humidity and temperatures. Your employer may ask you to perform other duties related to your job type.

Typical Schedule:

Restaurants hours are 11:00AM - 10:00 PM. Morning and afternoon shifts will be available.

Seasonal changes to job duties or available hours: Yes

Peak season is considered June 15 - September 15th. Before peak season there are more set up duties and hours may be shorter. After peak season, there are close down duties and shorter hours.

Drug Test required: No

COMPENSATION

Hourly Wage: $14

Eligible for Tips: Yes

Pool tip style, based on daily tips and performance.

Estimated weekly wages including tips: $650

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 42

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 48

Potential fluctuation in hours per week:

Beginning of the season is typically slow and busiest months are July and August .

Average number of hours per week reached by last year's seasonal employees: 42

Overtime Policy:

Yes, paid after 48 hours

Job-Specific Benefits:

Discounts in the Gift shop and restaurant.

JOB REQUIREMENTS

English Level required:

★★★★★☆ Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Every shift participants may be required to lifting boxes with restaurant supplies etc.. Some pulling maybe required. This job requires participants to be on their feet all day and be very active.
Standing for entire shift

Handling cleaning chemicals

Working outdoors

Job Training required: Yes

Length of job training:

1 week

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

A food handlers certificate will be required to work in the kitchen.

Need to wear uniform: Yes

Uniform Policy:

Company t-shirt and pants as long as they are in good condition. No holes or tears. We will provide a complementary t-shirt, if you wish to purchase additional one the cost is $10. Closed toe shoes required. Nametags are $8 each.

Cost of uniform: $18

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Company t-shirt and pants that can be black, jeans as long as they are in good condition. No holes or tears. Students must be clean, properly dressed and bathed. Closed toe shoes required.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Shopping Trips, Company Parties, Holiday Events, Movie or Game Nights, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners,

Sporting Events

Additional Details about Cultural Offerings:

We organize a monthly event for our staff. We've done whitewater rafting, the rodeo, company bbqs, ziplining, boat charter, obstacle/ropes course and the water park. We always celebrate July 4th with dinner and a small fireworks show. We support staff in exploring and recreating in the area.

Local Cultural Offering:

Swan Mountains offers a 20% store discount, free horseback rides for staff and 2 free horseback rides for friends/family. Most area attractions and tour companies provide discounts. There are several festivals throughout the season covering art, music, micro-breweries and cultural celebrations.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

The housing provided by Swan Mountain Outfitters is a basement apartment in the Discovery Center. The apartment has four bedrooms (2 people to a room), a common area with TV, a kitchen with refrigerator/microwave/cookware/utensils, and a washer and dryer as well as a bathroom/sink area separated from a shower. The housing is located at: 12000 Highway 2 East, Apt. 1 West Glacier, MT 59936

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

The internet comes from the radio tower and can be slower or unavailable, dependent on weather and visitation in the area. The cost is included in the monthly fee for housing.

Phone Service: Yes

Description:

There is a landline at the Discovery Center and cell phones work in West Glacier.

Kitchen facilities: Yes

Description:

There is a full kitchen in the basement apartment of the Discovery Center.

Laundry facilities: Yes

Description:

There is a washer and dryer in the Discovery Center basement apartment.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 1 - 2

Rooming Arrangement Description:

The apartment is co-ed. Roommates are not co-ed, however, unless specifically requested.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: $100

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: $165

Description:

Housing deposit is paid via a paycheck deduction of $100 on the first pay check.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The housing must be in approved condition (clean, all personal items removed, no broken furniture), must not have any major employment issues, and must work until your agreed-upon end date.

Details About Deposit Refund:

The deposit, less $35 for a cleaning fee, is returned via direct deposit on the final pay check.

Transportation to Worksite:

Walking Commute Time
Estimated commute time: Under 15 minutes

Description: The apartment is onsite, so there is virtually no commute, just walk up stairs.

ARRIVAL INFORMATION

Arrival Instructions:

The Crown of the Continent Discovery Center can be accessed via plane flying into Glacier Park International Airport in Kalispell, MT (airport code FCA) or via train to West Glacier on Amtrak. The airport is a 45 minute drive from the Discovery Center in West Glacier and the Amtrak station is a 2 minute drive. Students are required to arrive one full day before they start work to allow for transportation and time to settle in.

A car is required to get into town (Kalispell) where the large shops and the social security office and the airport are all located. Some stores and attractions are accessible via foot or bike in West Glacier and there is a shuttle system inside the Park that operates from July through early September and offers free transportation along Going to the Sun Road. It's about three miles from the Discovery Center to the transit center where the shuttle departs from.

Swan Mountain Outfitters will pick employees up from the train or the airport on arrival. Additionally, we will coordinate one initial trip into town to set up a bank account, apply for a social security card and purchase supplies. We offer full room and board for a small monthly fee which includes a weekly delivery of groceries from an approved ingredients list.

Students must send all travel dates and arrival times 2 weeks before arrival to:
Aubrie Lorona
aubrie@swanmountainoutfitters.com
+1-406-871-4606, available via WhatsApp

Suggested Arrival Airport:

Glacier Park International Airport, FCA, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: $0 to $25

If arriving after regular hours:

Suggested After-Hours Accommodation:

Country Inn and Suites
4150 US Highway 2
Kalispell , Montana 59901
https://www.radissonhotels.com/en-us/hotels/country-inn-kalispell-mt?cid=a:se+b:yex+c:amer+i:local+e:cis+d:us+f:en-US+h:USAGLMT
(460) 751-9000
More than $200

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Discovery Center manager will coordinate transportation to the social security office and provide information to students on the process and what to bring.

Nearest SSA Office: Kalispell , Montana , Less than 50 miles

Other:

Wage Payment Schedule:

Direct deposit every two weeks on the 5th and 20th of each month.

Meal Plan: Optional

Estimated Cost Per Day: $10

Meal Plan Description:

Ingredients for all meals are supplied, but students must prepare the food themselves in the onsite apartment and clean up after themselves.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Students must be clean and well-kept at all times. A uniform shirt and nametag is required when working. Gloves are required when serving/preparing food.

Second Job Availability: Yes, likely

Applicable Company Policies:

Our work environment is casual and family friendly. Professional and neat appearance of the staff and store at all times is very important.

Smoking or vaping is not allowed in our building. There are designated smoking/vaping areas and there could be very stringent fire restrictions if we have a fire season that could impact where you are allowed to smoke.

Cell phones are not to be used on the job except for to communicate about work.

Students will generally work 4-5 days per week. Schedules will be made weekly. At least one week's notice is required for schedule changes and two weeks notice for requested days off.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Restaurants

Walking Distance from Housing:

Food Market, Post Office, Restaurants

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library